

How to book

All journey requests must be made at least one day before you wish to travel, subject to the Travel Centre opening hours. You may book up to 14 days in advance and the more notice you can give and the more flexible your timings, the more likely your journey can be accepted. To book:

1. Call our Travel Centre on:

01883 701270

Lines open 08:30 to 17:30 Mondays to Fridays.

2. Tell the Travel Centre:

- Your name.
- Your address.
- Pick up point (if different from address).
- Your desired destination & purpose of trip.
- Desired arrival time.
- When you want to return (if applicable).
- Any accessibility requirements.
- Your membership number.

3. The Travel Centre will do their best to include your journey, taking into account other bookings. They will agree a mutually convenient boarding and alighting point with you and the time the bus will pick you up.

4. If unable to book the journey you require, the Travel Centre will give details of other transport services in your area.

Membership

Membership is free.

To join please call **01883 701270**, SMS text **07885 130005** or email **rtp@esrtp.org.uk**.

For information on all Buses 4U services visit:

www.buses4u.org.uk



Tandridge Buses 4U Dial a Ride is operated by the East Surrey Rural Transport Partnership with the support of Tandridge District Council

East Surrey Rural Transport Partnership

Tandridge District Council Offices, 8 Station Road East, Oxted, Surrey RH8 0BT.

Tel: 01883 701270 SMS Text: 07885 130005

E-mail: rtp@esrtp.org.uk www.eastsurreyrtp.org.uk

Company Reg. No. 05698314 VAT No. 885980750 Charity No. 1121750



Tandridge Dial a Ride

Door to door transport for people who cannot use conventional public transport or do not have access to their own transport.



www.eastsurreyrtp.org.uk

From 4 September 2023

What is Tandridge Buses 4U Dial a Ride?

Tandridge Dial a Ride is a completely flexible, bookable transport service. The route and timings of the bus are determined by the requests made by would-be passengers.

Where do the buses operate?

The buses can be booked by anyone living in the Tandridge District Council area (please see the adjacent map). The bus will take you to anywhere within the area and home again.

For those with mobility difficulties the buses are fully accessible by means of a passenger ramp.

All our drivers have received specific training to assist passengers with mobility difficulties and have current enhanced Disclosure and Barring Service certificate through Surrey County Council.

Who can use the service?

The service may be used by any members who live in the area served and have mobility difficulties or have no access to appropriate public transport or their own motorised transport.

When does this service operate?

Mondays to Fridays
(Schooldays) **09:00 to 15:00**

Mondays to Fridays
(Non-schooldays) **09:00 to 18:00**

**Saturdays, Sundays
& Public Holidays** **No Service**

Fares

Adult single fares

Up to 2 miles **£2.50**

From 2 to 5 miles **£3.00**

From 5 to 10 miles **£3.50**

Over 10 miles **£5.00**

Concessionary Passes are not accepted.

